

INFORMATION BULLETIN

WORKFORCE INVESTMENT ACT

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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: WEB-BASED TRAINING USER GROUP

The Capacity Building Unit (CBU) is developing a pilot Web-based training course for "Overview of the Workforce Investment Act Program," chosen because the content will be relatively stable, and an ongoing turnover of frontline staff indicates a continuing need for the training. Web-based training will be more easily accessible, reach a wider range of customers and saves on the costs of travel, facilities, materials, and staff time. Training is intended to be self-paced. Instead of devoting an entire day, the user can do a bit at a time. In addition, training can begin as soon as each new person is hired, instead of waiting until a full class is assembled.

This is an invitation to participate in a User Group to advise the CBU on learning objectives and course content for this Web-based training course, to ensure that the framework and content meets user needs. Participants in the work group need not be at an administrator level, but should be managers or experienced line staff with significant program knowledge. We anticipate that participation will involve no more than two half-day meetings in Sacramento.

If you or your staff are interested in participating in the User Group, please direct your reply to Jillyn Molina or Karen Ronshausen. Jillyn can be reached at (916) 653-6530, or via e-mail at jmolina@edd.ca.gov; Karen can be reached at (916) 653-5350, or via e-mail at kronshau@edd.ca.gov.

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